

Gradebook won't launch? Try this...

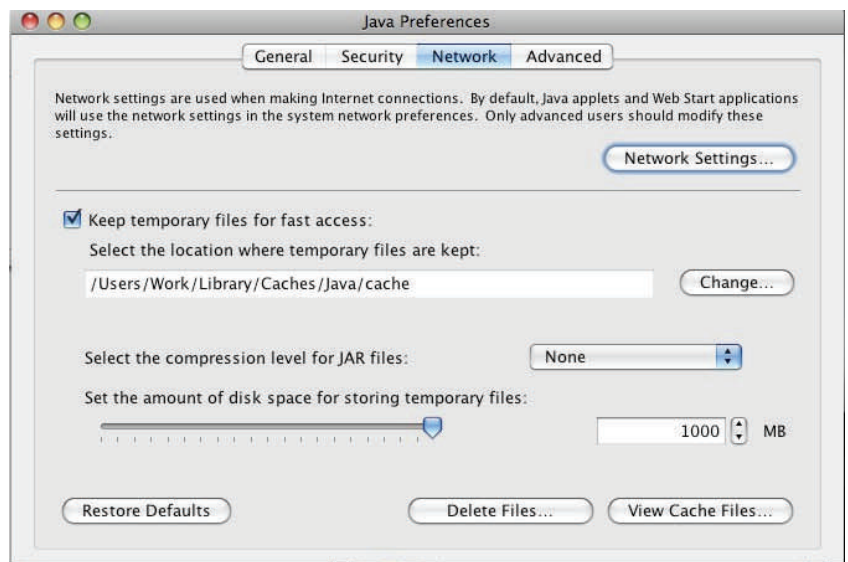
If you are able to log into PowerTeacher and take attendance on your Mac Laptop, but your Gradebook will not launch follow these steps.

The first thing you will most likely need to do is get rid of the error message that says Connection Error. To do this you'll need to press three keys at once, Option, Command, and Escape. This will open the Force Quit window, select PowerTeacher Gradebook and click Force Quit.

Now that the error message is gone we can fix the problem.

Use the Spotlight to open up Java Preferences. Spotlight is the magnifying glass in the top right corner of your screen. Click on it and type in 'Java Preferences'. Spotlight will search your computer and give you a list of results. Click on the Java Preferences from the list to open it.

A window will open, click on the Network tab.



Change the setting to 'Direct connection'.

Click OK, close the Java Preferences window, then go back and launch your Gradebook.

