

## **PRE-CERTIFICATION**

Northwest Arctic Borough School District has chosen **Medical Rehabilitation Consultants (MRC)** to provide Utilization Review and Claim Management services (Medical Management) for the Plan. MRC must pre-authorize non-emergency Inpatient Hospital admissions **48 hours** prior to the admission. MRC must also be notified of all **emergency** Inpatient Hospital admissions within **48 hours** of the admission. (If emergency admission occurs on a weekend or holiday, notification can be extended to the first business day following the emergency admission.) The following services must also be pre-certified:

- Air ambulance, when used for non-emergency medical conditions
- Durable medical equipment charges over \$500
- Genetic testing
- Home health care (including IV therapy)
- Outpatient high technology radiology (i.e. CAT scans, PET scans, MRI's)
- Outpatient surgery, except surgery performed in a physician's office
- Prescription drugs that need to be reviewed for medical necessity
- Renal dialysis
- Skilled nursing facilities
- Transplant evaluations

**If pre-certification procedures are not followed for the above services, the benefit payment will be reduced by 50%.**

If MRC determines a second surgical opinion is necessary the Plan will pay the charges for the second opinion at 100% not subject to the deductible.

**To pre-certify call MRC 1-800-827-5058**

*To expedite payment, please identify your group number (12431) and your name on all claims submitted.*

*Please remember to give your provider(s) a copy of your **new** I.D. card when it arrives.*